

1-800 MY DELTA Menu Options

Effective January 30, 2006

Main Menu Service Request	Option Number
Travel Line VRU	1
To have benefits forms faxed to you	2
For hours of operation, fax numbers, mailing address and frequently called numbers	3
For benefit enrollment	4
For employment verification (After 2/15/06 access via ESS)	5
Access the Employee Service Center	0
Select your Status.... (Note: After the selection of your status, the customer service representative is required to authenticate your identity)	Option Number
For Delta employees, retirees and survivors	1
For Delta Affiliate employees	2
For Friends and Family Certificate Holders	3
Secondary Menu to the Employee Service Center	
For Travel	1
For Retirement or Survivorship	2
To check on the status of your disability payment, or to set up an initial short or long term disability claim	3
For benefit plan eligibility including COBRA, Premium Pay, FMLA and dependents	4
For payroll-related inquiries	5
For all other inquiries	6
All Other Inquiries Menu to the Employee Service Center	
For ESS, MSS and eBid system issues	1
For Tuition Reimbursement	2
For Performance Management questions	3
For Expatriate or Relocation Services	4
For all other inquiries not listed on the previous menus	5