



Look at the Sky, Life's Begun Retiree Pass Travel

One of the most valuable perks you have as a retiree is Delta's pass travel program. With the launch of the new pass travel policy this summer, Delta colleagues will benefit from one of the most generous pass travel privileges in the industry on the largest, most extensive route network in the world. The integrated pass travel policy will represent some blending of the current policies in place at Delta and Northwest today – however, it will primarily maintain the current Delta policy at its core.

This fact sheet provides an overview of the integrated Delta pass travel policy for retired Delta and Northwest employees effective June 23, 2009. We encourage you to reference it as you plan your next trip to one of our amazing destinations on six continents across the globe.

RETIREE ELIGIBILITY

Current retirees from Delta and Northwest who are eligible for retiree pass travel privileges today will continue to be eligible for pass travel under the integrated policy. In order to receive retiree pass travel privileges moving forward, employees must have at least 25 years of consecutive service with Delta or Northwest (without regards to your age at retirement), or you must retire on or after their 52nd birthday (age 50 for pilots) with at least 10 years of continuous service with Delta or Northwest, or if you retiree in conjunction with a special retirement program (i.e. 55-Point Program, 60-Point Program, etc) which specifies retiree pass travel privileges.

YOUR ELIGIBLE PASS RIDERS

As a retired Delta or Northwest employee, you're considered the primary pass rider for pass travel privileges. You have a primary pass rider (PPR) number assigned too – it's the same number as your nine-character employee number and Delta Passport ID. In addition to your own pass travel privileges, Delta's pass travel policy also provides free or reduced-rate space available travel to certain members of your immediate family – your eligible pass riders. These include your:

- Spouse or domestic partner (same or opposite sex); or, travel companion (previously referred to as Registered Travel Companion at NW)
- Minor dependent children under age 19. Dependent children age 19 up to age 23 are eligible if they have never been married and are full-time students or missionaries. Your minor dependent stepchildren and minor dependent children of your domestic partner are also eligible
- Parents. Both your legal parents and your stepparents (maximum of four total – parents-in-law are not eligible)
- Nondependent children. These are defined as your children who were previously your dependent children but have either turned age 19 and are no longer full-time students/missionaries, or have turned age 23 or older

Accompaniment. There are accompaniment requirements for your younger minor dependent children, but all other eligible pass riders can travel with or without you.

Ticketing. Travel companions and nondependent children must purchase a yield ticket in advance of travel. While tickets are not required for you or your other eligible pass riders, the value of nonrevenue pass travel for certain pass riders is reported to the IRS as imputed income as required under federal tax law. This includes travel by a domestic partner/same sex spouse/child of domestic partner/child of same sex spouse

ANNUAL ACTIVATION FEE

In order to utilize your pass travel privileges, you must pay an annual activation fee. A single \$50 fee covers your eligible pass riders (including your Buddy Pass riders, or "Buddies") until your next pass eligibility date, which is, generally, your date of hire. The annual activation fee is paid by credit or debit card online on TravelNet and must be paid before you travel. International employees and retirees follow a separate policy that varies on a country by country basis. Additional details on the annual activation fee for these employees will be addressed later this year.

BOARDING PRIORITY AND ALLOTMENTS

Your boarding priority is determined by both your standby code and your pass eligibility date. Delta standby codes are numbered and you may have several different standby codes available to use. Generally, the lower the number of the standby code, the better your chance of clearing the standby list.

S1A Emergency. Use this standby code only in the event of the death of or the hospitalization with an impending threat of death of an immediate family member. Make sure you receive authorization for any emergency travel by calling 1-800 MY DELTA (1-800-693-3582) in order to avoid a flight abuse penalty charge of \$150 (\$300 for transoceanic flights) which is assessed if you or your pass riders use an unauthorized standby code.

S3B Standard. As a retiree, the standard standby code for you and your eligible pass riders is S3B

S4 Buddy Passes. Your Buddies travel at the S4 standby code whether accompanied or unaccompanied

BUDDY PASS TRAVEL

Your Delta pass travel privileges extend beyond your immediate family. Our Buddy Pass program is available for you to enjoy your pass travel privileges with your family and friends ("Buddies") at a reduced rate. You receive eight roundtrip Buddy Passes (electronic authorizations) each year on your pass eligibility date. When your Buddy is ready to travel, all you need is a credit or debit card and a computer with Internet access. Sign in to TravelNet and convert one of your Buddy Passes into an electronic reduced rate ticket for your Buddy. It's your responsibility to ensure your Buddies are familiar with pass travel etiquette, and that the passes are purchased at the price quoted in TravelNet. These passes are provided for you to enjoy with your family and friends for pleasure travel - it's never allowed for employees or retirees to make a profit by selling Buddy Passes.

Before finalizing travel plans for your Buddies, note that Delta occasionally places an embargo on Buddy Pass travel to certain destinations on peak travel dates to limit the impact to the operation - check TravelNet for the most current list of embargoes. Be sure that your Buddy is familiar with the pass travel policies and processes- after all, your Buddies are your responsibility when traveling.

INTERNATIONAL TAXES AND FEES

You and certain eligible pass riders may fly at no charge and without a ticket, but that doesn't mean government taxes and fees are waived. Delta will settle the bill with the government authorities on your behalf and then send a bill to your address on file. In order to continue your retiree pass travel benefits without interruption, make sure you send payment promptly! The amount of the fees depends on the origin and destination of your flight. Anyone who flies on your pass travel privileges after purchasing a yield ticket or Buddy Pass ticket has the government taxes and fees included in the total price of their yield ticket or Buddy Pass. You can check the details of these charges on TravelNet.

MORE TRAVEL OPTIONS

Fly Confirmed for Less. Sometimes you want to be assured of arriving at your destination on a particular flight. Delta's Fly Confirmed for Less program is a great choice for these times. You can purchase confirmed tickets for yourself and certain eligible pass riders at a 20% discount. As a retiree, you are not eligible for the Fly Confirmed for Even Less program.

Free and Reduced-Rate Travel on Other Airlines. As a retired Delta or Northwest employee, you can take advantage of interline agreements which allow you to fly at a reduced rate on over 100 other airlines from around the world.

USING YOUR TRAVEL

TravelNet and TravelLine. Delta's self-service travel application is also your primary travel resource, TravelNet allows you to manage your employee travel privileges online. TravelNet can be accessed from the DeltaNet home page.

A secondary travel resource is the TravelLine accessible by calling 1-800 MY DELTA (1-800-693-3582). You might not always have your computer handy, so the TravelLine lets you perform some of the same functions as TravelNet using a telephone. Both TravelNet and the TravelLine are available 24/7 and will assist you with both Delta and Northwest flights starting June 23, 2009.

Check-in. There are several ways for you to check in for a flight, just remember that check-in deadlines apply to standby passengers just like they do for confirmed passengers! You'll find a list of check-in deadlines at delta.com.

Self-Service Kiosk. This is the quickest, as well as the preferred, check-in method for all Delta passengers, confirmed and standby.

Curbside. In locations where there are skycaps, they can also check you in.

Airport Ticket Counter. Please use ticket counters only when the kiosk cannot process your reservation or you have a special situation that requires an agent's assistance.

A seat request card will be given to you by the kiosk, skycap or the ticket agent when you check in. You or your pass rider should look it over carefully to ensure it is imprinted with the correct standby code and avoid a possible flight abuse penalty.

As a pass rider, you can check up to two bags at no charge on most Delta flights as long as certain size and weight limitations are not exceeded. When you do check your bags, there's no reason to worry about overhead bin space if you're boarded at the last minute.

After you've checked in, show the TSA rep your valid government-issued ID, pass through the security checkpoint, proceed to the gate and relax! Many Delta gate areas offer overhead screens (referred to as GIDS) which show information for your flight - you'll even know when a seat has been assigned to you. If you don't notice an overhead screen, listen for the gate agent to call your name.

Travel Etiquette. Good travel etiquette and appropriate dress is expected of all space-available passengers - you are responsible for the conduct of any person using your pass travel privileges, including your Buddies. Check out the ["Jetiquette" fact sheet](#) for more information.

ADDITIONAL INFORMATION

This fact sheet is just an overview of your pass travel privileges as a retired Delta or Northwest employee. For more details, check out the Pass Travel site on Employee Connection. If you need additional assistance, e-mail your travel questions to passtravel@delta.com.

This document is intended to highlight Delta nonrevenue and reduced-rate travel policy. In the event of a discrepancy between these highlights and the policy documents, the terms of the policy documents will govern. Delta reserves the right to amend, modify or terminate all or any part of its nonrevenue and reduced-rate travel policy in its sole discretion at any time, for any reason.