

Retiree and Survivor – Annual Open Enrollment Assistance Centers

Delta will temporarily open centers in four cities to assist you with the online annual open enrollment process. See the chart below for locations, dates, and times. The centers are equipped with computers, and our on-site staff will be able to help you:

- complete the annual open enrollment process online,
- print enrollment confirmations, and,
- navigate to other transactions on Employee Self-Service (ESS).

Assistance will be provided on a first-come, first-served basis, and appointments are not needed. To access the centers, you will need a valid photo ID and your Primary Pass Rider (PPR) number. A retiree badge will also be sufficient identification.

City	Location	Dates	Hours	Parking
Atlanta	General Office (G.O.) A2 Building 1020 Delta Blvd. Room 410	Monday - Friday 10/29 – 11/19	10 a.m. – 4 p.m. (Eastern time)	Free
Dallas	DFW Reservations 2409 N. Support Rd. (Next to Delta Cargo at the DFW Airport) Room 137	Tuesday – Thursday 11/4 – 6 11/11 – 13 Monday – Wednesday 11/17 – 19	10 a.m. – 4 p.m. (Central time)	Free
New York	JFK Airport Cargo Building 67 Cargo Service Road Room 2448	Tuesday – Thursday 11/4 – 6 11/11 – 13 Monday – Wednesday 11/17 – 19	10 a.m. – 4 p.m. (Eastern time)	Free
Tampa	Tampa Reservations Bridgeport Center 5201 W. Kennedy Blvd. 4 th Floor Lobby	Tuesday – Thursday 11/4 – 6 11/11 – 13 Monday – Wednesday 11/17 – 19	10 a.m. – 4 p.m. (Eastern time)	Free (3 rd floor only)

If you do not have access to a computer or are unable to visit one of the centers, please contact the Employee Service Center at 1-800 MY DELTA for assistance.